

Friends and Family Test - June 2026

Very good	Always have good service from the surgery	01/06/2026
Very good	Great staff	01/06/2026
Neither good nor poor	Patches system makes things harder and more time consuming for both parties	01/06/2026
Neither good nor poor	The manager at the surgery very rude	01/06/2026
Good		01/06/2026
Neither good nor poor	The questions aren't relevant.	01/06/2026
Good		01/06/2026
Neither good nor poor	I visited the surgery and told the receptionist what I wanted and she said I had to go through patches which I didn't und	01/06/2026
Good		01/06/2026
Good		01/06/2026
Neither good nor poor		01/06/2026
Very good		01/06/2026
Very good		01/06/2026
Good	Ihave used patches before but still prefer to talk to a doctor	01/06/2026
Very good	Fast reply	02/06/2026
Very poor	Not enough space to write answer	02/06/2026
Neither good nor poor	Prefer to speak to Dr.	02/06/2026
Neither good nor poor	no solution with on going cases seem to like it is all new to them each time	02/06/2026
Good		02/06/2026
Good		03/06/2026
Don't know		03/06/2026
Very good		03/06/2026
Don't know		03/06/2026
Very good	Everyone helpful	03/06/2026
Very good		03/06/2026
Very good		03/06/2026
Poor	What service. Noone has git in touch for one week.	03/06/2026
Very good		03/06/2026
Good		03/06/2026
Very good	Because its true ??	03/06/2026
Very good		03/06/2026
Neither good nor poor		03/06/2026

Very good		04/06/2026
Neither good nor poor	it is alright but a face appointment would be better	04/06/2026
Good		04/06/2026
Neither good nor poor	I have a very good doctor and practice but i am finding it difficult to get a face to face app	04/06/2026
Neither good nor poor	Booking system should have the option to do it through a humanbeing	04/06/2026
Very good	Always quick	04/06/2026
Good		04/06/2026
Very good	Dr Mehta offers excellent service	05/06/2026
Very poor	No opportunity to send information	05/06/2026
Poor	I received an email, replied heard nothing. Then, I had to chase.	05/06/2026
Poor	They never want to help, staff who never know what they are doing	05/06/2026
Good		05/06/2026
Good		05/06/2026
Good		05/06/2026
Very good		05/06/2026
Very good	Excellent help	05/06/2026
Very good		05/06/2026
Very poor	Have to go Through AI	05/06/2026
Good		08/06/2026
Very good		08/06/2026
Very good		08/06/2026
Very good	In my experience, Hillingdon Health Centre always provide an excellent service.	08/06/2026
Neither good nor poor		08/06/2026
Good	Wouldstill like to see a doctor	08/06/2026
Don't know	I'm really quite worried about this change in my health and feel online is not a great way to get any help. Hope to see a	08/06/2026
Very poor	Had bloods a month ago as part of my request for a medication review. I have had no response despite there being out	08/06/2026
Good		09/06/2026
Very good		09/06/2026
Very good	Great staff	09/06/2026
Good		09/06/2026
Very good	I not had any problems with the docs	09/06/2026
Very good	Good staff	09/06/2026
Very good	Easy to use	10/06/2026

Good	very quick amd effiecient service	10/06/2026
Very poor	I want to book an Immunisation all I get is 'You need emergency help call 999' before I've even put anything in and no o	10/06/2026
Don't know		10/06/2026
Good	Have faith in Dr Babber	10/06/2026
Very good		11/06/2026
Very good		11/06/2026
Good	They respond very quickly after a Patches referral is made.	11/06/2026
Good	Because they made an quick appointment for my husband blood test	11/06/2026
Very good		11/06/2026
Very good		11/06/2026
Good	I feel comfortable , when i have an understading of what is going on	11/06/2026
Good		11/06/2026
Good		11/06/2026
Neither good nor poor	Too many questions just to request a routine blood test for sugars	12/06/2026
Very good	Excellent support and response back to my health needs. Always friendly and supportive.	12/06/2026
Neither good nor poor	not fair to force someone for survey	12/06/2026
Good		12/06/2026
Very good	Quick responses and urgency for care is always provided	15/06/2026
Neither good nor poor	I can't book an appointment very easily gotta go through all this. I don't know how the old people can do it.	15/06/2026
Good		15/06/2026
Very good		15/06/2026
Very good	I was treated properly	15/06/2026
Very good	Excellent service	15/06/2026
Don't know		15/06/2026
Good		15/06/2026
Very good	Always there when ne	15/06/2026
Poor	O comment	16/06/2026
Very good		16/06/2026
Good		16/06/2026
Good		16/06/2026
Good		16/06/2026
Good		16/06/2026
Very good	I found it easier to get medical help when needed.	16/06/2026

Good		17/06/2026
Don't know	No all the problems can be resolved by phone... patients needs to be seen personally	17/06/2026
Very good	Doctor Always care	17/06/2026
Good	Treatments are good	17/06/2026
Very good		17/06/2026
Very good		17/06/2026
Good		17/06/2026
Very good	Approachable Helpful	17/06/2026
Very good	It's easy	18/06/2026
Very good		18/06/2026
Very good	It is an efficient way to contact a doctor	18/06/2026
Don't know	They have not contacted me yet	18/06/2026
Don't know	I haven't spoken to anyone yet	18/06/2026
Very good		18/06/2026
Poor	Apparently I have received a message, what message? I've not received anything and have been looking for one. where	19/06/2026
Neither good nor poor	I was told last week stool test was normal but speaking to another receptionist today who told me stool results only ca	19/06/2026
Very good		19/06/2026
Good		19/06/2026
Good		19/06/2026
Very good		19/06/2026
Good		19/06/2026
Good	Able to explain the complaint	22/06/2026
Very good	no issues easy to use and navigate.	22/06/2026
Very good		22/06/2026
Very good		22/06/2026
Very good	Because its true ??	22/06/2026
Very good	Quick	22/06/2026
Very good		22/06/2026
Very good		22/06/2026
Good		22/06/2026
Poor	Not easy to navigate through so many questions & then had to start again because the software did not me to progress	22/06/2026
Very good	All staff are lovely , amazing doctors	22/06/2026
Very good	Because its True .	23/06/2026

Very good	Always helpful	23/06/2026
Very good		23/06/2026
Very good	Receptionist was very helpful.	23/06/2026
Very good	Great quick and easy	23/06/2026
Very good		23/06/2026
Very good		23/06/2026
Very good		23/06/2026
Very good	Very helpful esp as I struggle with online links etc	23/06/2026
Very good	The Gp are very nice and kind	24/06/2026
Very good		24/06/2026
Good	Helpful staff	24/06/2026
Good	Form is easy to use	24/06/2026
Good	I wanted to make an in-person appointment and felt that some of the questions asked for info I'd already given but oth	25/06/2026
Very good		25/06/2026
Very good		25/06/2026
Very good	Helpful website	25/06/2026
Very good	Receptionist was very professional and pleasant.	25/06/2026
Very good	Good service reliable	25/06/2026
Very poor	I have a issue and still haven't been sorted.	25/06/2026
Very good	Never let me or my family down.	25/06/2026
Very good	Entire staff is specially considerate and helpful	25/06/2026
Poor	I cant get an appointment on time with doctor since past 2 months	26/06/2026
Good	I could've give my symptoms over the phone even though i was already talking to receptionist even though patches had	26/06/2026
Very good	Dr Babber is always kind, caring, friendly & professional. All the GPs are very kind & I feel comfortable contacting them.	26/06/2026
Very good	Excellent service.	29/06/2026
Good		29/06/2026
Very good		29/06/2026
Good	Just used patches so far and its great	29/06/2026
Very good		29/06/2026
Very good	Very good	29/06/2026
Very good		29/06/2026
Good		29/06/2026
Very poor	na na na	29/06/2026

Very good		29/06/2026
Very good		30/06/2026
Good	I was able to successfully submit my request and answer all questions	30/06/2026
Very good		30/06/2026
Good		30/06/2026
Very poor	Unnecessary question - no other options	30/06/2026
Very good	They r very efficient	30/06/2026
Very good		30/06/2026
Very good	Professional staff	30/06/2026
Neither good nor poor	It's ok but about clunky	30/06/2026
Very good	This was easy to do, some of the questions were odd near the end, but I know thats the way it goes!	30/06/2026
Very good	They are very good	30/06/2026